

INCISIVE[®]

Sharp... Effective... Clear...

TURNING POTENTIAL INTO PERFORMANCE



COMMUNICATION

DEVELOPMENT TRAINING PROGRAM



CDP

CORPORATE

CDP - CORPORATE

The program is built on lines of world leading HR Devt training programs. It is conceptualized, developed and run exclusively by Incisive[®]. It is to create an Endeavour where staff improve its employability, as well as their peers in corporates.



CDP CORPORATE

ADVANCED HUMAN RESOURCE DEVELOPMENT.

INCISIVE[®]
Share... Effortless... Care...

Communication skills and integrity of employees directly effect their **KPI**

CDP-Corporate is entitled to enhance:

- verbal / non-verbal skills
- self-actualized speech
- confidence & visionary
- performance orientation



CDP CORPORATE

ADVANCED HUMAN RESOURCE DEVELOPMENT.

INCISIVE[®]
Share... Effective... Care...

TAILOR-MADE DELIVERABLES

SMART vs. CASUAL

Appreciative communication and assertiveness, industry vocabulary classification, service-excellence expressions, bombastic powerphrases

PERSONALITY DEVT.

Self-motivation / positive attitude, serving / dining etiquettes, vitality, stress reduction / self-actualization, global culture, attitude essentials



VERBAL & NON-VERBAL

Convincing and negotiation skills, presentation techniques, handling customer meetings and seminars, oration devt, public speaking art

LEADERSHIP DEVT.

Problem solving vs. problem creation, dealing with difficult people / attitudes, responsible creativity, team building, planning, execution and self-control

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ADVANCED HUMAN RESOURCE DEVELOPMENT.



TARGET-HITTING COMPONENTS OF DCP - CORPORATE



CREATIVE FRAMEWORK OF SUSTAINABLE HRD TARGETS DEVT. OF VIA

7-ANGLE APPROACH:

- [1] KNOWLEDGE
- [2] SKILLS
- [3] ATTRIBUTES

Presentation



Collaboration



Assignment



Panel



Case studies



Interview



Reflection



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OBJECTIVES OF DCP - CORPORATE



Provide an opportunity for every employee to become a STAR performer



Create a competitive edge over the others by targeting exactly needed skills of staff



Deliver training within your company's BRAND values, inspire commitment



Bringing routine operations into the domain of joy and proud-of self-realization



In-depth assessment on all stages for sustainable HRD and real-time improvement



Immediate improvement of performance by combining individual, group/team and management-level efforts

CDP CORPORATE

ADVANCED HUMAN RESOURCE DEVELOPMENT.

INCISIVE[®]

Share... Experience... Grow...



The **TREASURE** of skilled and motivated staff unleashes incredible potential for your company

UNCOVER INSTANT **R.O.I.**
VIA IMPROVED

- Productivity
- Brand Loyalty
- Service Quality
- Corporate Ethics
- Creative Diversification
- In- and Outside Communications



INCISIVETRAININGPVT.LTD.

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